



2025

Impact Report

**We believe in a world where
everyone has access to care** 

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A message from our founder.

Dear Friends, Supporters, Volunteers, and Community Partners,

Nearly nine years ago, the doors of the Cherry Hill Free Clinic opened to meet the medical needs of neighbors like Alice—neighbors suffering the grave consequences of being unable to afford health insurance. Together, we have persevered to ensure that **nearly 10,000 neighbors** like her have received medical care **at zero charge to them**. We have done this while not only addressing the immediate health needs tied to being uninsured, but also by looking upstream—working to connect patients to insurance coverage, stability, and long-term care whenever possible.

This work has only been possible because of **you**—our volunteers, donors, sponsors, friends, and community partners—who share in the belief that **healthcare is a basic right, not a privilege**. That belief compelled you to give your precious time, resources, and goodwill, extending mercy and care to neighbors you may never meet, yet whose dignity you have fiercely protected.

Because of this collective commitment, our clinic doors now remain open nearly every day of the month, offering services that span primary care, mental health, and subspecialty care—**all at no charge to those who cannot afford it**. While we long for a future when access to healthcare is guaranteed for all, until that day comes, **our shared sense of justice compels us towards mercy** for neighbors like Alice.

This mercy you continue to show brings to mind a guiding hadith: “The merciful will be shown mercy by the Most Merciful.” May we find mercy when it matters most.

With deep gratitude,



Jubril Oyeyemi, MD, FHELA
Founder & CEO



2025 at a Glance

A year of Transformation

2025 marked a defining shift for Cherry Hill Free Clinic because the type of care we delivered changed.

- 2,646 unique patients
- 8,315 total encounters
- 1,102 patients returning for multiple visits
- Patients averaging 1.8 visits per year

Not episodic care. **Continuity.**

Groundbreaking Partnerships

Surgical Center of South Jersey

For the first time in our history, uninsured patients, regardless of eligibility for state programs, can now receive:

- Colonoscopies
- Upper endoscopies

At no cost.



Exact Sciences - Focus Grant

We also strategically pursued non-invasive testing for colon cancer. This was previously unavailable to uninsured persons.

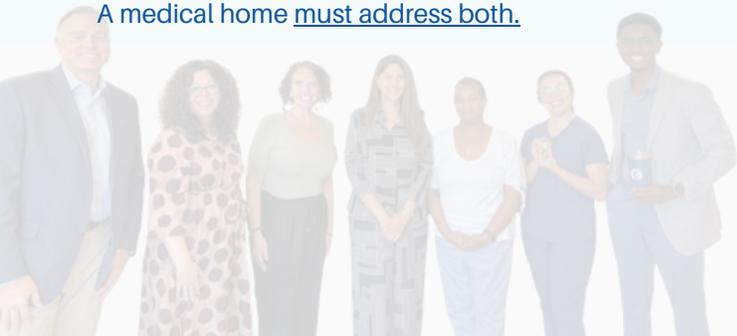
Preventive cancer screenings are life-saving — *but only* if accessible. This partnership removes a barrier that has historically kept uninsured patients from early detection.

Oaks Integrated Care

Through our collaboration with Oaks Integrated Care, patients now have access to:

- Comprehensive mental health services
- Crisis screening
- Ongoing behavioral health support

Wellness extends beyond physical symptoms. A medical home must address both.



A year of Transformation

Recognition of Excellence

Free care does not mean lesser care.



National Association of Free and Charitable Clinics (NAFC) Gold Status for Quality and Safety.



NBC Universal Local & National Award

(Visit [CHFC.us/NBC](https://www.chfc.us/NBC) to watch the full segment.)

Cherry Hill Free Clinic was honored to be named **one of six recipients of NBC Universal's Local Impact Grants, receiving \$76,100** to strengthen our mission of providing access to care for our uninsured neighbors.

This competitive grant — part of a nationwide program supporting community-based nonprofits — recognizes the Clinic's deep commitment to **expanding access**, engaging our community, and delivering care that would otherwise be out of reach for many families.

The unrestricted funding has helped widen our reach and ensure that more patients can receive timely, compassionate medical attention **regardless of ability to pay**. Being featured by NBC reaffirmed that our model resonates beyond our region and that advocacy for equitable care is gaining broader support.

A year of Transformation

Community Engagement



Compassion Cupboard

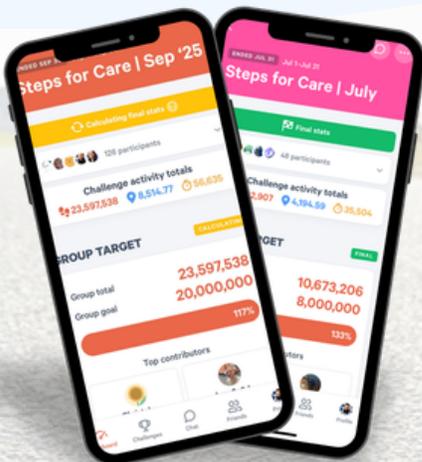
Healthcare begins with stability.

In March 2025, Cherry Hill Free Clinic launched the Compassion Cupboard to address **food insecurity** among our patients — many of whom live with chronic disease. What began with healthy nonperishables and household essentials quickly expanded through support from the Sprouts Foundation, allowing us to add refrigeration, fresh produce, frozen foods, nutrition education, a monthly food fund, and grocery gift cards.

In its first year, the Compassion Cupboard served **678 individuals across 176 households** — including 217 children and 39 seniors. December alone reached a record **168 individuals in 54 households**.

For patients managing diabetes, hypertension, and heart disease, access to healthy food is not supplemental.

It is part of care.



Steps for Care

In 2025, our community walked **34,270,744 steps** through the **Steps for Care** challenge.

The result: prevention and fundraising aligned — strengthening both community health and access to care.

Three-year Story of Growing Need

If you zoom out far enough, healthcare trends feel abstract. Policy debates. Insurance churn. Workforce shortages. Lingering respiratory seasons. Zoom back in — and those forces show up differently. They show up as a **patient message late at night**. A follow-up call because a **medication ran out**. A **return visit** because someone finally trusts they will be seen again. That is where this story begins.

2023

This was the year patients began returning to care after pandemic disruptions and coverage instability. They weren't just sick. They were behind.

2024

Demand did not rise gradually. It accelerated. Coverage churn, economic pressure, and tightening eligibility criteria meant more uninsured neighbors had fewer places to turn.

Nearly 43% of patients returned for follow-up care. Cherry Hill Free Clinic was no longer just a place people visited. It was becoming a place people relied on.

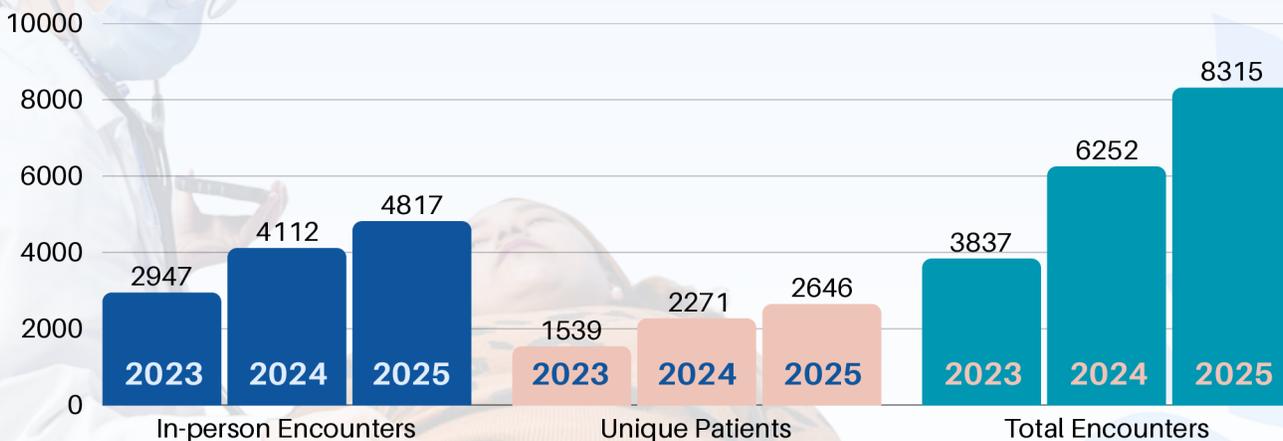
2025

Nearly half of our clinical workload now occurs beyond the exam room. And the number of follow-up care appointments **increased by 13%**.

This is what a medical home looks like:

- **1,102** patients returning for multiple visits
- **1,793** MyChart clinical messages
- **1,694** telephone encounters
- Patients averaging **1.8** visits annually

Care continues after the door closes. That is the transformation.



Patient Stories & Impact

The Medical Home Reality

96% of our patients live with chronic disease. Hypertension. Diabetes. Heart failure. These conditions require monitoring, follow-up, medication management, and coordination. Not one-time visits.

Maria travels 90 minutes from Atlantic County.

Over three years, she visited Cherry Hill Free Clinic **24 times**, seeing multiple specialties to manage diabetes and hypertension.

Before finding us, she **delayed care for years** because even sliding-scale fees elsewhere were unaffordable.

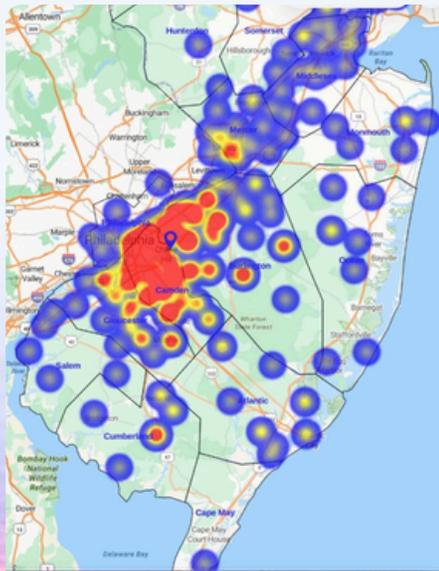
Through MyChart, she messages her care team, reviews labs, and receives refill guidance.

Her care is coordinated.
She is not starting over every visit.

James, 56, delayed a colonoscopy for years due to cost.

Through our partnership with Surgical Center of South Jersey, precancerous polyps **were detected and removed.**

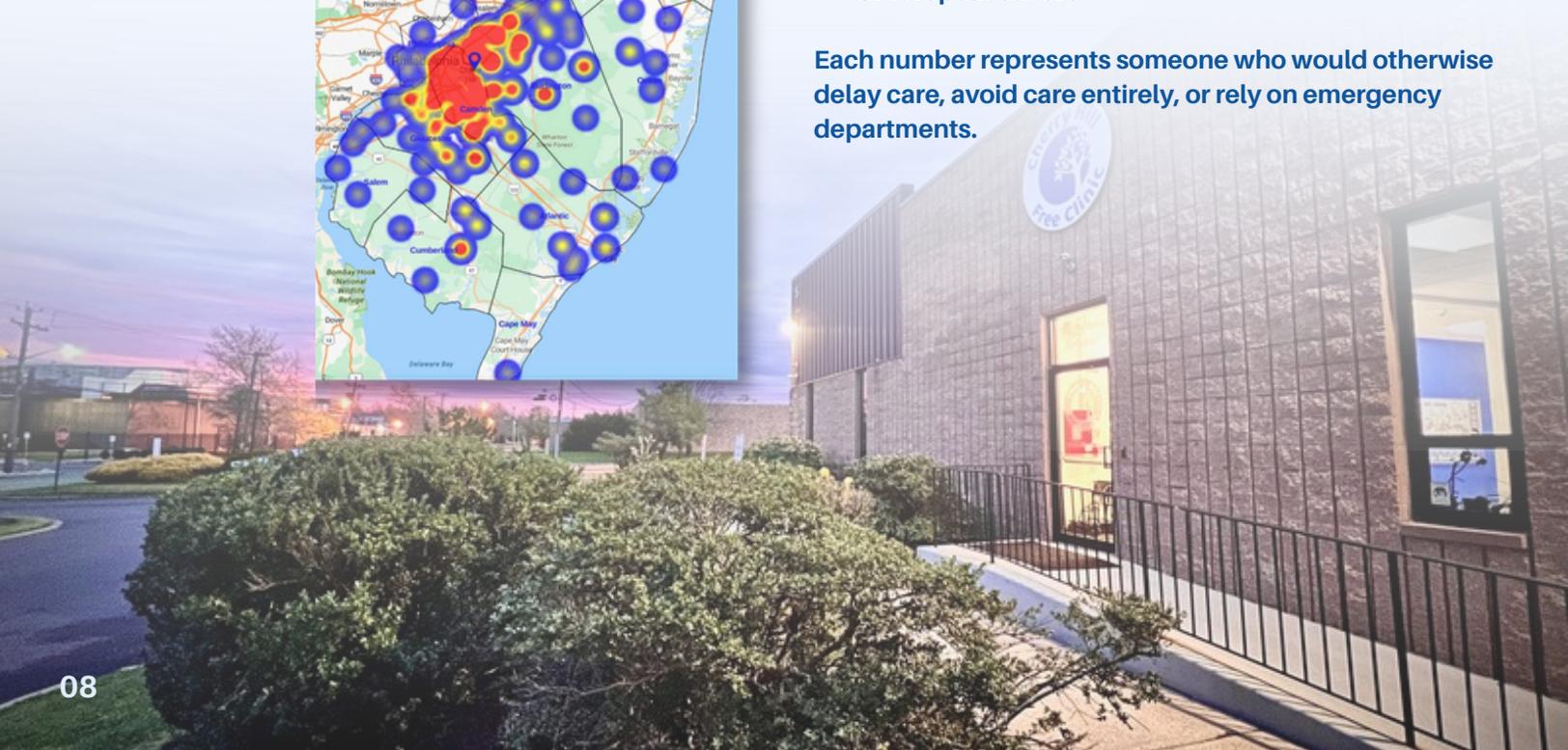
"This partnership probably saved my life," he said. Preventive care only works when accessible.



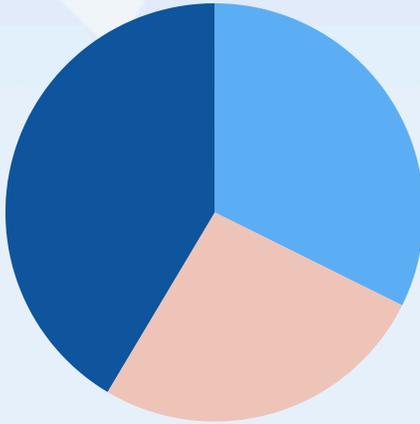
The Numbers Behind the Stories

- 2,646 uninsured patients
- 8,315 total clinical encounters
- 55,683 total calls handled
- 87% repeat callers

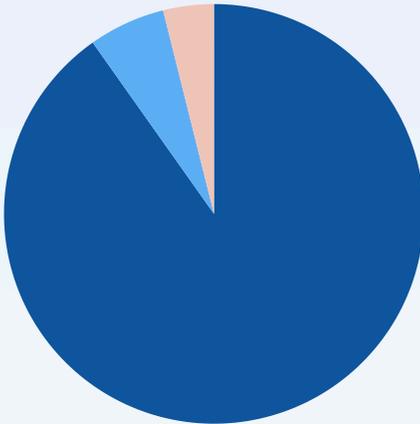
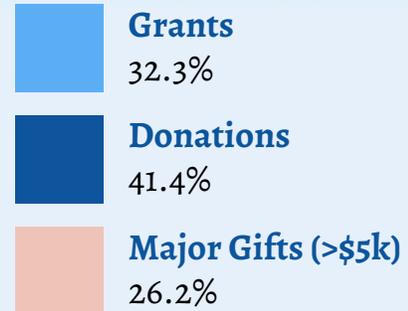
Each number represents someone who would otherwise delay care, avoid care entirely, or rely on emergency departments.



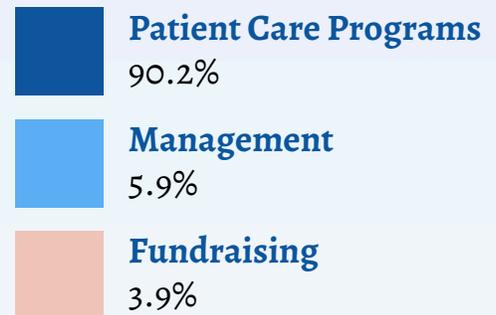
Financial Stewardship



Revenue



Expense



"Since we have private donors for our overhead expenses, 100% of public donations go to Patient Care programs."



Your new circle of friends

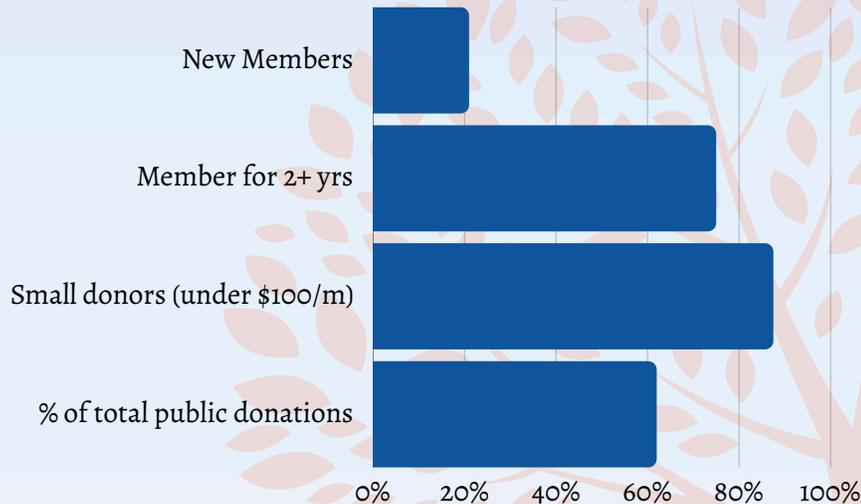
Our Giving Communities

The Branch

A community of **unstoppable givers** who strongly believe that **no one in our area should live in fear of medical poverty.**

Some give a little. Some give a lot. All that matters is they show up **each and every single month** to put an end to **healthcare suffering.**

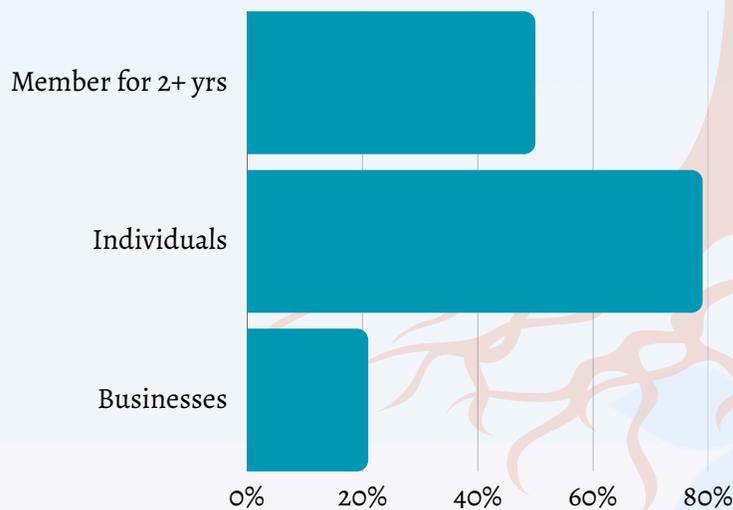
As a sign of gratitude, members of The Branch get access to exclusive content and perks.



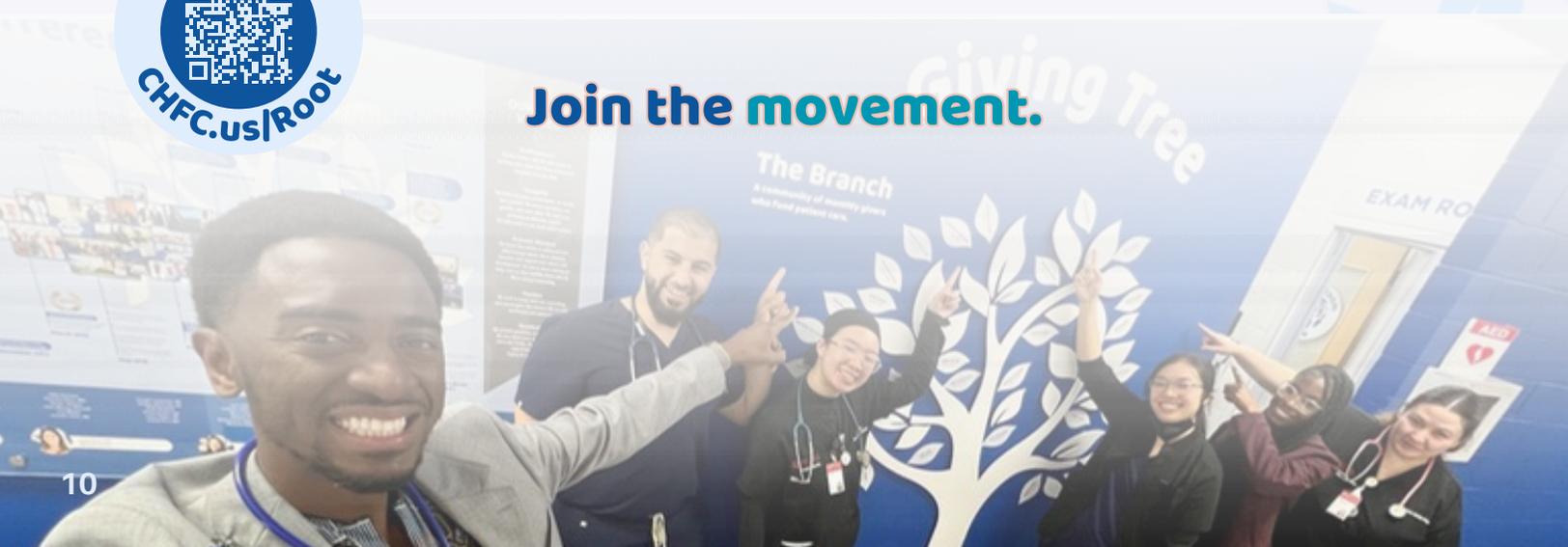
The Root

There's a reason we're able to put **100% of public donations towards our Patient Care program.** It's made possible by **The Root.** Cherry Hill Free Clinic's elite giving community that helps create **sustainability in our healthcare solutions.**

Comprised of local philanthropists, business owners, executives, and entrepreneurs, this kind-hearted group **funds our operations,** so the public doesn't have to.



Join the movement.



Looking Ahead

Cherry Hill Free Clinic stands at an inflection point.

We have demonstrated the ability to operate as a medical home.
Now we must scale responsibly.

Rural Health Leadership

More patients are **traveling 60–90 minutes** from Cumberland, Salem, and Atlantic counties. These communities have **fewer facilities, fewer specialists, and fewer safety-net options.**

For rural uninsured patients, barriers are compounded.

We are actively pursuing state and regional funding to expand access where the need is rising fastest. That includes strengthening specialty partnerships, improving referral coordination, and building infrastructure that allows rural patients to receive consistent care — **not episodic rescue.**

Rural patients are already coming to us.
Now we must meet that demand intentionally.

Technology as Force Multiplier

In 2025, Cherry Hill Free Clinic handled **55,683 calls.**

That volume reflects real care demand — but a manual-only triage model is no longer sustainable. **Nearly 31,000 inbound calls went unanswered** due to limited staffing capacity.

Technology is not replacing care. It is protecting access.

Our focus is clear:

- Increase MyChart adoption
- Implement smarter intake and routing
- Preserve human bandwidth for complex cases

A medical home must be reachable.
Technology helps ensure that it is.

Preventive Care Expansion

Approximately 2,500 patients meet criteria for recommended cancer screenings. Roughly 400 currently receive timely referrals. **The gap is not intention. It is workflow capacity.**

We are investing in proactive patient identification, automated reminders, and expanded screening partnerships to close that gap.

Preventive care is not optional. It is where a medical home proves its value.

Our Team

Provider Spotlight

The People Behind the Medical Home
Their credentials matter. Their motivation matters more.



Dr. David Condoluci

With more than 35 years in infectious disease and early HIV/AIDS leadership, Dr. Condoluci has spent a career shaping quality and infection control standards in healthcare systems. At Cherry Hill Free Clinic, he continues that work directly with patients — often stepping in for urgent needs and securing affordable access to lifesaving HIV medications through pharmacy partnerships. His commitment reflects a belief that seasoned expertise should remain in service of those with the fewest options.



Dr. Laura Ross Adams

Board-certified in orthopedic surgery and founder of the Ross Center for Orthopedics, Dr. Adams became Cherry Hill Free Clinic's first orthopedic surgeon volunteer. She provides joint injections, splinting, fracture care, and musculoskeletal evaluations — services that are typically impossible for uninsured patients. Her volunteer work ensures that chronic pain and mobility limitations do not go untreated simply because someone lacks insurance.



Dr. Kapil Dev Verma

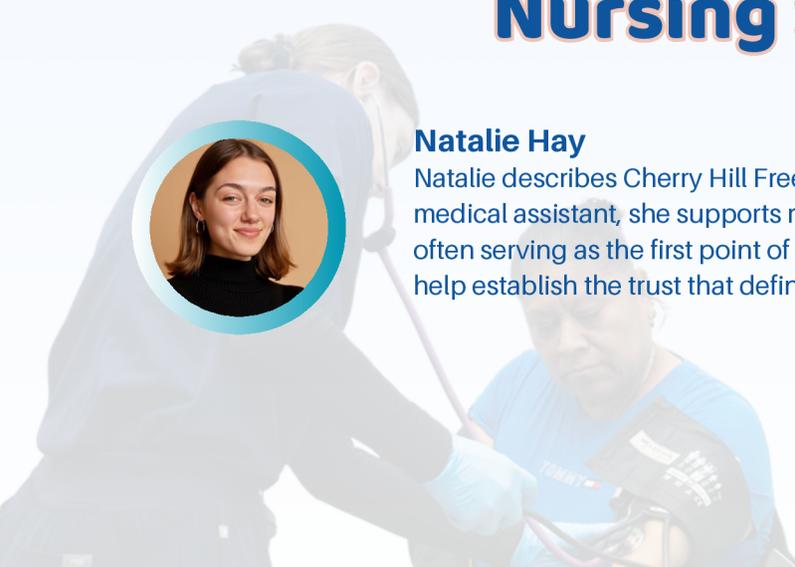
Dr. Verma is a physician and a fellowship-trained plastic and reconstructive surgeon. At Cherry Hill Free Clinic, he provides hands-on dermatologic care — performing biopsies, incision and drainage procedures, wound care, and complex skin evaluations that uninsured patients would otherwise struggle to access. He also brings expertise in functional medicine, helping patients address root causes through nutrition and lifestyle changes.

Nursing Spotlight



Natalie Hay

Natalie describes Cherry Hill Free Clinic as a place of hope during uncertain times. As a medical assistant, she supports rooming, vitals, documentation, and patient coordination — often serving as the first point of contact patients encounter. Her consistency and warmth help establish the trust that defines a medical home.



Our Team

Nursing Spotlight



Grace Huang

Grace serves as a volunteer medical assistant while pursuing a future in medicine. She supports intake, patient education, and clinical workflow, helping ensure that each visit runs smoothly and respectfully. Her motivation is rooted in expanding access for underserved communities and learning firsthand how compassionate, team-based care transforms patient outcomes.



Sanele Lallo

Sanele is committed to patient advocacy and clear communication. In her role supporting clinical operations, she helps bridge gaps between providers and patients, ensuring follow-up instructions are understood and barriers are addressed. She is inspired by the clinic's outreach and its commitment to dignity for every patient who walks through the door.

Community Health Workers



What began as a pandemic response effort has matured into a core part of how Cherry Hill Free Clinic functions every day.

In 2025, our Community Health Workers (CHWs) grew beyond outreach and education and became integral to clinic operations, **helping field 1,000+ weekly patient calls**. Alongside Clinical Operations Director Dr. Shimuna Afroja, they serve as the first point of contact for many patients — guiding scheduling, managing follow-ups, and ensuring that no one falls through the cracks.

From initial screening to specialty referrals, our CHWs help create a process that is consistent, repeatable, and patient-centered. Their training through the New Jersey Department of Health equips them to navigate complex social and medical needs with confidence and cultural competence.

In a true medical home, care does not begin with the physician. **It begins with trust.** And our Community Health Workers help build that trust every day.

Our Team Volunteer Powered

Our work is sustained by a broad network of volunteer clinicians, nurses, specialists, pharmacists, and community advocates who collectively donate thousands of hours each year.

While only a portion of our team is featured in this report, our model depends on the steady, coordinated contribution of many more professionals working behind the scenes to ensure **continuity, quality, and access**.

Their expertise strengthens our capacity. **Their service sustains our standards.**



Our Leaders



Jubril Oyeyemi, MD, FHELA
Founder & CEO



Mostafa Eldasher
Chief Mission Officer



Farah Roomi, MD
Medical Director



Shimuna Afroja, MPH
Director of Clinical Operations



Katherine Nguyen, MSN, RN
Nursing Director

Board of Directors



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Lori Talbot, MD
Qasim Hussain

Saira Jan, MS, PharmD
Sanjay Cheulkar, MD, FACHE
Tony Chigounis

What Our Patients Say

Julia

"From start to finish, the care I received was absolutely outstanding. The front desk receptionist was friendly and welcoming, the nurse practitioner was thorough and kind, and the attending made sure every system was assessed carefully.

What really stood out to me was how educational the visit was — they didn't just rush through; they took the time to explain everything and made sure I fully understood my health and what steps to take next. The clinic itself was clean, organized, and professional, and they even provided several helpful referrals for follow-up care.

This experience reminded me what quality, compassionate healthcare looks like. I'm so grateful for the entire team — thank you for treating patients with such respect and care!"



Nadia Dixon

"I got some of the best medical care of my life at the Cherry Hill Free Clinic. While I did have to wait a little while before I was seen, once Doctor Oyeyemi came in to speak with me, he listened to every concern I had and explained the care process he wanted for me very clearly. He had my prescriptions sent to the pharmacy, and my follow-up doctors called me — all within the time period he said they would.

It genuinely seems like the people who work here care about their patients and their jobs, which is not as common as it used to be in the healthcare field. I now have medication, health insurance, and the ability to get care that I could not afford before coming here because of the staff at the Cherry Hill Free Clinic. The work they do here is amazing and greatly appreciated.

10/10, would recommend — as long as you can be respectful if there happens to be a long wait."



Leasha Clair

"This staff is the kindest group of people I have encountered at a doctor's office. They are well organized, thorough, and take the time to listen to all of your concerns. The office itself is very clean and well decorated. What they do and the way they care for their community is amazing."



Christina Rodriguez

"When I found out my insurance dropped me, I was so lost because I'm treated with a lot of medication. One day at work I was speaking about it, and my coworker told me about Cherry Hill Free Clinic. I called right away and was blessed to be taken care of.

The staff and the doctors were amazing and so kind that I felt comfortable right away. They even blessed me with the food pantry.

I highly recommend and appreciate them all so much. All my love and thanks to everyone at Cherry Hill Free Clinic."



Made Possible by Donors Like You

Cherry Hill Free Clinic exists because of consistent generosity.

From major gifts to faithful monthly supporters — including donors like Mr. Osmond Silvera, who has volunteered weekly since our opening — every contribution strengthens this medical home for uninsured neighbors.

Your support sustains:

8,315 clinical encounters
1,102 patients receiving ongoing care

You are funding access.
You are funding continuity.
You are funding life-saving care.

The need is not shrinking. As coverage becomes unstable and access tightens, uninsured neighbors do not disappear. They delay care — or they find a medical home.

In 2025, more than ever before, they found one here.

Thank you!

